

TRISURA CYBER PANEL

WHAT DO I DO IF I THINK I'VE HAD A BREACH?

**At the first sign of a breach, contact our claims team at:
1-866-856-9203 or claims@trisura.com**

Cyber insurance provides coverage for an insured's 1st Party and 3rd Party losses associated with a network security breach or the loss, theft or unauthorized disclosure of Personally Identifiable Information (PII) or confidential corporation information. This coverage can include expenses related to breach notification, extortion threats, public relations, credit monitoring, forensic investigation, defence costs and the costs of judgments or settlements. Every business, regardless of size or industry, has an exposure and should be protected accordingly. Exposures come in the form of employee information, customer information, internet access, electronic and network activities and the overall use of technology. Trisura's response providers can help clients take immediate steps to contain, investigate and remedy a breach if one should occur. Some of Trisura's key providers specializing in the Canadian marketplace are as follows:

LAW FIRMS AND BREACH COACHES

Legal experts can help minimize the risk of litigation and fines in the wake of a breach. They can provide legal advice based on your specific incident such as determining how to notify affected individuals, government agencies, third parties and others who may be impacted. The law firms and breach coaches can also manage breach response teams and oversee all aspects of the response.



FORENSICS, INVESTIGATIONS, AND INCIDENT RESPONSE

Forensic and investigative providers can advise your organization on how to stop the current data loss, prevent further harm and secure evidence as necessary. They can also determine where, when and how the breach occurred, analyze data sources to determine what information has been compromised and assist in data restoration.



PUBLIC RELATIONS AND COMMUNICATIONS

Public relations providers can help develop both internal and external communication needed during an incident and oversee crisis management services. They can also provide advice on how best to position the incident to key audiences, update social media and help manage media questions related to the issue.



BREACH NOTIFICATION, IDENTITY REPAIR, AND CREDIT MONITORING

Breach notification providers can help in the form of credit monitoring, credit reports, call centre services and direct mailing campaigns.



ABOUT TRISURA

Trisura Guarantee Insurance Company is a Canadian specialty lines insurance and surety company. Through a select network of national and regional brokerage firms, Trisura Guarantee provides innovative solutions and expertise in Contract, Developer and Commercial Surety, Directors' and Officers' Liability, Fidelity, Professional Liability including Media, Technology and Cyber Liability, Property, Casualty and Warranty products. Trisura Guarantee is rated A- (Excellent) by A.M. Best Company.

Trisura Guarantee is a subsidiary of Trisura Group Ltd., a leading international specialty insurance provider operating in the surety, risk solutions, corporate insurance and reinsurance segments of the market. Trisura Group has three principal regulated subsidiaries: Trisura Guarantee Insurance Company, Trisura International Insurance Ltd. and Trisura Specialty Insurance Company. Trisura Group is listed on the Toronto Stock Exchange under the symbol "TSU".