



NOTICE OF PRIVACY POLICY
Trisura Insurance Company
Trisura Specialty Insurance Company
Bricktown Specialty Insurance Company

We value your privacy.

Trisura and its affiliate insurers are committed to treating and using personal information about you and your employees responsibly. We will not disclose nonpublic, personal information about you and your employees to anyone except as permitted or required by law.

This Notice describes how we protect, collect, use, share, retain and secure customer information. Customer information means all nonpublic information related to an identified individual, which is sometimes called personally identifiable information. Customer information does not include anonymized data or de-identified data, which do not identify an individual.

Protecting Customer Information

Trisura will take all necessary and reasonable precautions to protect the information provided to us. Trisura uses a number of manual and electronic controls to protect personal information that has been entrusted to us. These controls include restricted access to our premises, user authentication, encryption, fire wall technology and the use of detection software. We maintain these physical, electronic, and procedural safeguards to protect customer information and to comply with federal and state laws. In addition, we review our policies and practices, monitor our computer networks, and test the strength of our security.

Collecting Customer Information

We collect nonpublic, personal information from you about you and your employees to properly maintain and service your insurance policy. This nonpublic personal information may come from the following sources:

- Application information and other forms (examples: previous insurance coverage)
- Transaction information (examples: payment history, underwriting, and claims.)
- Third-Party information (example: consumer reporting agencies that provide information such as claim histories and credit information)



Using Customer Information

We use customer information to make underwriting and business decisions, to compile statistics, to communicate with our clients and to investigate and pay claims. We will explain to the client why we require personal information and will restrict our use of this information to the purposes identified.

We develop either anonymized data or de-identified data by making reasonable efforts to remove personally identifiable information, so the information is no longer customer information. We develop this data for certain purposes, such as analysis to understand more about our customers and our industry, or for other commercial purposes as permitted by law. We share and use this de-identified data with third party service providers, or with other unaffiliated entities.

Sharing Customer Information

We share customer information, including information about our transactions with you and experiences with you (such as an insurance claim), within our Trisura environment. We also share customer information outside our environment with our professional partners such as Program Administrators, Third Party Administrators and other third parties, such as regulators and outside counsel who may:

- handle your claim;
- receive reports from consumer reporting agencies;
- to protect against fraud and unauthorized transactions and in connection with the investigation, establishment, and defense of legal rights;
- if necessary for a proposed or actual sale, merger, transfer, or exchange of all or a portion of our business or operating unit.

Information for Internet, Mobile Application and Social Media Users

In addition to the information collection and sharing practices described above, Trisura website properties may use common tracking technologies like browser cookies, "Local Shared Objects" (such as "Flash" cookies), analytical tools, device IDs, or other technologies. We also collect certain technical information about the device you use to access our site or services, such as user-agent, time stamp, hardware type, language and time zone settings, IP address, OS type and version, and installed fonts. Our mobile and social media applications will contain a statement describing what information is collected from your use of that particular application. Currently, we do not support the necessary technology to respond to Web browser "do not track" signals or other, comparable mechanisms.



If you click on links to a third party sites, you will be taken to websites we do not control. This Notice does not apply to the privacy practices of those websites. Read the privacy policy of other websites carefully. We are not responsible for these third party sites.

Retaining Customer Information

We will retain customer information for legal, auditing, regulatory, and business purposes when it is necessary to fulfill the purposes for which it was collected or as required by law. Disposal of any personal information no longer required will be done in a safe and complete manner.

Securing Customer Information

We restrict access to nonpublic, personal information about you and your employees to our employees who need to know the information necessary to provide products or services to you. We maintain physical, electronic, and procedural safeguard the comply with applicable regulations to guard the nonpublic personal information of you and your employees.

Trisura Privacy Principles

- We do not sell customer information.
- We do not allow those who are doing business on our behalf to use our customer information for their own marketing purposes.
- We contractually require any person or organization providing products or services on our behalf to protect the Trisura family of companies and customer information.
- We do not share customer medical information within the Trisura family of companies unless:
 - you expressly authorize it;
 - it is permitted or required by law; or
 - your insurance policy contract with us permits us to do so.
- We may share customer information and permit others to use that information if you give us your consent, it is necessary to complete a transaction you request, or it is otherwise permitted by law.
- We handle information about former and prospective customers the same as existing customers.



Contact Information

If you have questions about this Notice, you may contact us with questions by:

- writing us at:

Trisura Specialty Insurance Company
Attention: Corporate Counsel
210 Park Avenue, Suite 1300
Oklahoma City, OK 73102

- calling us at 405-583-6201
- emailing us at: Julie.Meaders@trisura.com

If a material change is made to this Notice, a revised version of the Notice of Privacy Policy will be made available to you.

Residents of California: We may collect customer information from persons other than the individual or individuals applying for coverage. Such customer information as well as other personal or privileged information subsequently collected may, in certain circumstances, be disclosed to third parties without your authorization as permitted by law. If you would like additional information about the collection and disclosure of customer information, please contact your Trisura Specialty Insurance Company agent. You may also act upon your right to see and correct any customer information in your Trisura files by writing your Trisura agent to request this access.

Last updated 10/2021